

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Scott Swix et al.  
Title: Local Account Manager for a Media Delivery Network  
App. No.: 09/893,332 Filed: 06/27/2001  
Examiner: BILGRAMI, Asghar H. Group Art Unit: 2143  
Atty. Dkt. No.: 7780-001039 (60027.0017US) Confirmation No.: 2021

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**M/S AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY TO NON-FINAL OFFICE ACTION**

Dear Commissioner:

Reconsideration of the rejections presented in the Non-Final Office Action mailed November 12, 2008 is respectfully requested in view of the following remarks.

A claim listing begins on page 2.

Remarks begin on page 8.